PERSONNEL POLICY GUIDELINES FOR PARISHES JOB DESCRIPTION – DIGITAL COMMUNICATION SPECIALIST

Our Lady of Light Family of Parishes Incarnation and St. Francis Campuses Centerville, OH

I. IDENTIFYING INFORMATION

Position Title: Digital Communication Specialist

Status: Full time, Exempt

Reports To: Communications Director

II. PRIMARY FUNCTION OF THIS POSITION

The Digital Communication Specialist will develop and implement communication strategies for the unique mission of Our Lady of Light Family of Parishes. This person will be responsible for managing external communication through the parish websites and social media, facilitating internal communication, and advancing outreach into the parish community.

III. POSITION CONTENT

- Create and manage a strategic digital communications calendar.
- Develop, implement, and monitor multi-media projects.
- Research and write high-quality content for the parish website, infographics, and parish news.
- Update and maintain parish websites.
- Create content and schedule posts for social media.
- Work with other employees/volunteers to brainstorm content ideas, in line with the communications strategy and in support of the parish and Church mission.
- Design and update electronic and digital signage.
- Lead public relations efforts to proactively place stories and gain media coverage for newsworthy events.
- Capture special events through photos and video; maintain photo and video catalogs.
- Work closely with office staff, members of Our Lady of Light Family, and various committees and boards.
- Provide analytics report of all digital communication platforms to Communications
 Director
- Perform any other duties, as needed.

IV. Qualifications

- Proficiency in: Word Press, Microsoft Office, including Word, Excel, PowerPoint, and Publisher, Google Suite, including Docs, Sheets, and forms of social media, including Facebook, Instagram, etc.
- Strong skills in organizing, multi-tasking, and following through in a busy, changing environment with little direct supervision
- Excellent relationship-building skills with a focus on service to others
- High level of energy, creativity, professionalism, but a calm thinker
- Ability to establish trust and work collaboratively
- Strong oral and written communication skills
- Experience working with the public and handling issues or complaints diplomatically
- Knowledge of the Catholic Church and its teachings, structure, and policies
- Ability to be detail-oriented and to work independently
- Flexibility to work remotely and willingness to work nights, weekends, or holiday hours, as needed
- Demonstrated ability to handle confidential, time-sensitive, and critical matters using good judgement, tact, respect, and discretion.

• Education and Experience:

Associate degree in communications, social media, and/or marketing and one year of related experience, or equivalent combination of education and experience

Special Requirements:

Active member of a Roman Catholic parish faith community or have knowledge of and be willing to function in a manner consistent with the mission of the Catholic Church

Please send your letter of interest along with your resume to Debbie.field@incarnation-parish.com