



Our Services – Neyer Outreach Center

SOCIAL SERVICES OFFERED

St. Vincent de Paul provides assistance through parish-based Conferences, which are located in neighborhoods throughout Hamilton County. Services are also provided to neighbors who do not live in a parish-based Conference area through our Neyer Outreach Center.

The Don and Phyllis Neyer Outreach Center is open Monday-Friday, 8:00 a.m. - 4:00 p.m. and Saturday 8:00 a.m. - noon. It is located at 1146 Bank Street, Cincinnati, OH 45214. Is there a Conference near you? Find out by calling 513-421-0602.

A photo ID and verification of household members are required for the following:

Clothing Vouchers: Vouchers are based on need. Neighbors may receive one voucher to a St. Vincent de Paul thrift store once every six months.

Furniture and Bed Vouchers: Vouchers are based on need. Requests are taken daily in person or by phone at 513-421-0602.

Rent and Utility Assistance: Neighbors can apply for assistance to help pay for rent or utility bills in person or by phone at 513-421-0602. Assistance may be provided once every 12 months.

Catino Choice Food Pantry: Eligible neighbors can shop for canned goods, fresh produce, and frozen meat, as well as personal and home care items. Qualifying residents from the zip codes **45202, 45203, 45205, 45214, 45219, 45220, 45225, 45229 or 45232** are eligible for pantry services once per month. Those living outside of these zip codes should call 513-421-0602 to determine eligibility.

Ohio State IDs: Proof of address is required. Limit two per household.

Services Available to all Eligible Residents of Hamilton County:

Birth Certificates: Birth certificates may be requested for anyone born in Ohio. A limited number of certificates are available each month and there is a maximum of two certificates per household per lifetime. Certificates will be mailed to you within three weeks.

Bus Passes: Bus passes are provided only for transportation to or from your place of employment, or for health care or social services appointments. An ID and proof of need (paycheck or proof of appointment) is required. Supplies are limited throughout the month.

Diapers and Feminine Hygiene Products: Through a partnership with Sweet Cheeks Diaper Bank, a limited number of families can receive a monthly supply of diapers. Call 513-562-8841, ext. 765 to sign up. Additional diapers and feminine hygiene products may also be available as donations allow.

Re-Entry Program: The Re-Entry Program provides ongoing support to people affected by the criminal justice system, including returning citizens and their families. For additional information, call 513-562-8841, ext. 851.

Education Center: Computers in the Neyer Outreach Center are available during normal service hours for neighbors to search for jobs or housing, print documents, access medical records, and more.

Haircuts: Haircuts from the Heart offers free haircuts in the Neyer Outreach Center on the first and second Monday of each month from 9:00 a.m. to noon.

CHARITABLE PHARMACY

The Charitable Pharmacy provides professional pharmaceutical care—including monitoring, education, counseling, management, and more—to those who could not otherwise afford their medication. It is the only pharmacy dedicated to providing free medicine and pharmaceutical care to neighbors in need across Hamilton, Butler, Warren, and Clermont counties.

Pharmacy patients must complete an in-person certification process with recertification every six months.

A photo ID, proof of address, proof of income and monthly living expenses for the past 30 days, and health insurance card (if applicable) are required for certification. Expenses must equal or exceed income.

Call 513-562-8841, ext. 223, to schedule a certification appointment.

The Charitable Pharmacy locations are:

- **Neyer Outreach Center (1146 Bank Street) in the West End**

The Pharmacy is open Monday-Friday 8:00 a.m. - 4:00 p.m. and Saturday (medication pick-up only) 8:00 a.m. - noon.

Active pharmacy patients are also eligible to visit the Catino Choice Food Pantry while picking up prescriptions.

- **Western Hills Thrift Store (3015 Glenhills Way)**

The Pharmacy is open Tuesday and Friday from 10:00 a.m. - 4:30 p.m. and Saturday (medication pick-up only) from 1:30 p.m. - 4:30 p.m.

HEALTH SERVICES

Eye Exams and Glasses: The Cincinnati Eye Institute Foundation Vision Clinic provides free eye exams to neighbors without insurance on the first and third Thursdays of the month, from 9:00 a.m. to noon. Those needing glasses receive a voucher. Appointments can be made by calling 513-569-3722; walk-ins are also accepted based on availability.

Teaching Kitchen: Healthy cooking and eating sessions are held regularly; group size is limited.