



SECURITY GUARANTEE

Keeping your savings safer, together

Did you know that Empower offers a Security Guarantee as part of its commitment to your account safety? Do your part by taking the following steps to keep your account secure.

1 Register your account online (if you haven't already)

If you don't register your account online, it's easier for a fraudster to pretend to be you.

2 Choose a strong username and password

Use a unique username and password for your account and do not share with others.

3 Review all security alerts immediately

Ensure your cellphone number and email on file are correct and contact us immediately if you receive a Security Alert notifying you of account activity you did not perform.

4 Review your accounts periodically

If you've experienced identity theft or have accounts that have been compromised, contact us to put additional protections on your account.

PRO TIP

Use a password manager to keep your information and passwords secure

➤ Visit our Security Center at empowermyretirement.com for security tips

The Empower Security Guarantee applies only to accounts maintained by Empower and does not extend to accounts held or managed by third parties, such as outside self-directed brokerage accounts. Empower may seek restitution from the person(s) who committed the unauthorized activity and may require you to assign certain rights or sign a release form as a condition in receiving reimbursement under the Empower Security Guarantee. For accounts in employer-sponsored plans, reimbursement is generally subject to plan sponsor review and approval and may be subject to additional conditions based on any related agreement between Empower and your employer. Empower will determine the type and amount of any reimbursement in its sole discretion. This protection does not cover any legal fees, expenses or tax consequences or any indirect, consequential or non-monetary damages. Empower reserves the right to reduce the amount of any reimbursement by amounts you are entitled to receive from other sources for the same loss, such as identity theft insurance.

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